

## **Training Testimonial**

То

Mr. Surajit Dhar, Trainer Quality Learning Hub, Singapore

Subject: Testimonial for SPC Training (2 days – 13<sup>th</sup> & 14<sup>th</sup> Nov'18), conducted In-house at Sanden International Singapore Pte Ltd

Primarily, I would like to thank Quality Learning Hub and the Trainer on the flexibility given to us in customizing the course content, with our own case study examples. Personal call discussion and follow up from the trainer had shown his initiative in customizing the training program accordingly to client needs. The SPC raw data case examples picked from our production processes were given to the trainer, for his preparation and sharing during the training session that was captivating and engaging.

Most importantly, the Trainer is very proficient and very experienced in the subject matter that allowed the overall training, insightful and qualitative. The training was very engaging, supported by the visual presentation and hard copy training materials.

The participants all enjoyed the course and were very positive about the practical way of learning SPC, with case studies using Minitab software and Excel. Overall, it was an excellent course and it has facilitated effective learning.

Sincerely,

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Rafi Ahamad Manager – STQM Sanden International (Singapore) Pte Ltd